



# SDS Dashboard

User Guide

softthinks™  
TECHNOLOGIES

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Welcome to SDS Dashboard User Guide!

The Dashboard is a web portal accessible through <http://dashboard.softthinks.com> URL which is totally customizable and allows you to consult all data sent by SDS and SDS Kiosk products. It provides an account management with the capability to choose which data and sites are visible for each account. You can also easily export data and generate reports.

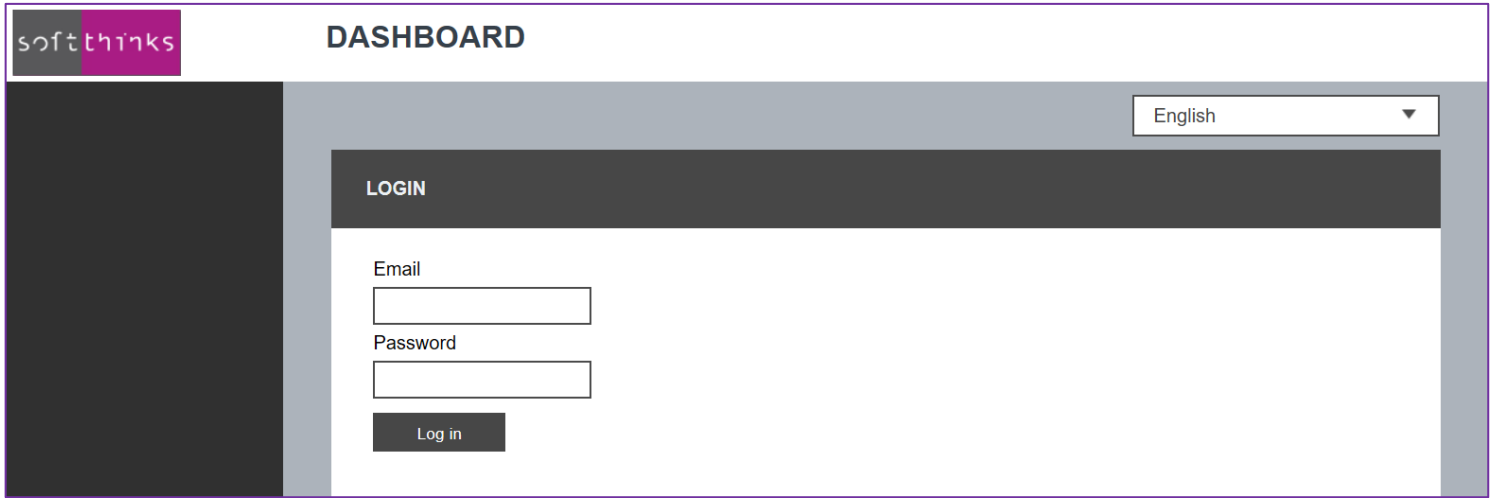
**Please note: SDS et SDS Kiosk products are scalable and customizable so some features described in this document may not be available in your version of the product and the screenshots may not match exactly your workflow. Also, some customizations of your product version may not be described in this document.**

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# Connection

On the welcome page, you will be asked to enter the credentials that will have been provided to you:



The screenshot shows the SDS Dashboard login interface. At the top left is the softthinks logo. To its right is the word "DASHBOARD" in bold. In the top right corner, there is a language selection dropdown menu currently set to "English". Below this is a dark grey header bar with the word "LOGIN" in white. The main content area contains two input fields: "Email" and "Password", each with a corresponding text box. Below the password field is a dark grey "Log in" button.

# Report

Once you will be logged in, you will arrive on the “Report” screen containing all the operations made on all the sites you are allowed to see:

The screenshot shows the 'DASHBOARD REPORT' interface. Callout 1 points to the date range filter (Start: 21/07/2017, End: 21/09/2017). Callout 2 points to the module selection tabs (Welcome, SDS Hdd Diag, etc.). Callout 3 points to the 'Locations' dropdown menu. Callout 4 points to the 'Chart' and 'Data' buttons. Callout 5 points to the report actions (Print, Refresh). Callout 6 points to the 'Report Page Settings' floating window.

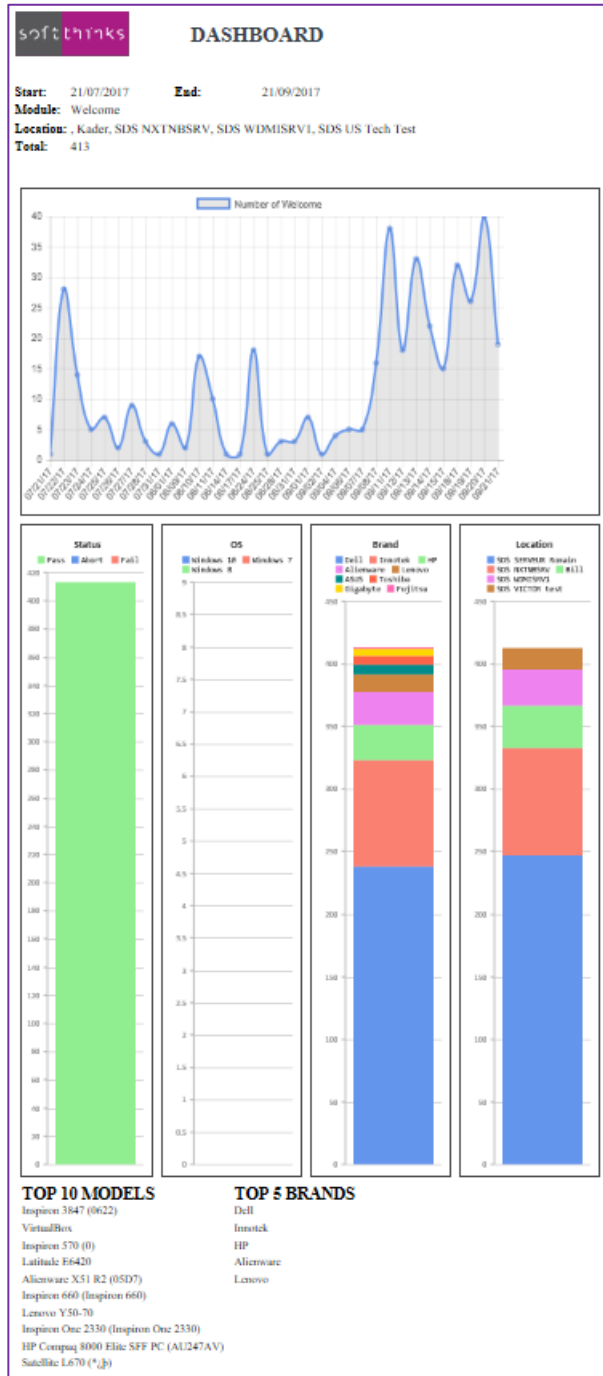
You can filter the data by dates <sup>1</sup>, by operation type / module <sup>2</sup>, by site or sites group <sup>3</sup>.

More details are displayed when you move your mouse over the graphics:

The first graphic shows a line chart for 'Number of Welcome' with a tooltip for 10/08/17 showing 17. The second graphic shows a stacked bar chart for 'Location' with a tooltip listing: SDS SERVEUR Remain : 247, SDS NXTNBSRV : 86, Bill : 34, SDS WDMISRV1 : 29, SDS VICTOR test : 17. The third graphic shows a bar chart for 'Status' with a tooltip listing: Pass : 413, Abort : 0, Fail : 0. The fourth graphic shows a stacked bar chart for 'Brand' with a tooltip listing: Dell : 238, Innatek : 85, HP : 28, Alienware : 26, Lenovo : 14, ASUS : 8, Toshiba : 7, Gigabyte : 6, Fujitsu : 1.

The list of the modules displayed can be customized in the “Report Page Settings” floating window <sup>6</sup> by clicking on the <sup>4</sup> button in the upper right.

The other button  in the upper right 5 allows you to print the report:



You can switch from the "Chart" view displayed by default to the "Data" view through the switch next to the location <sup>4</sup> to get all the devices processed for the criteria chosen:

**DASHBOARD**

Start: 21/07/2017 End: 21/09/2017 OK English

**REPORT**

Welcome SDS Hdd Diag SDS Hardware Test Hardware Test Advance SmartRepair Backup Migration Restore Recovery Solution Update Report Copy Report Imaging Undelete Antivirus

Locations: 5 location(s) selected Chart Data

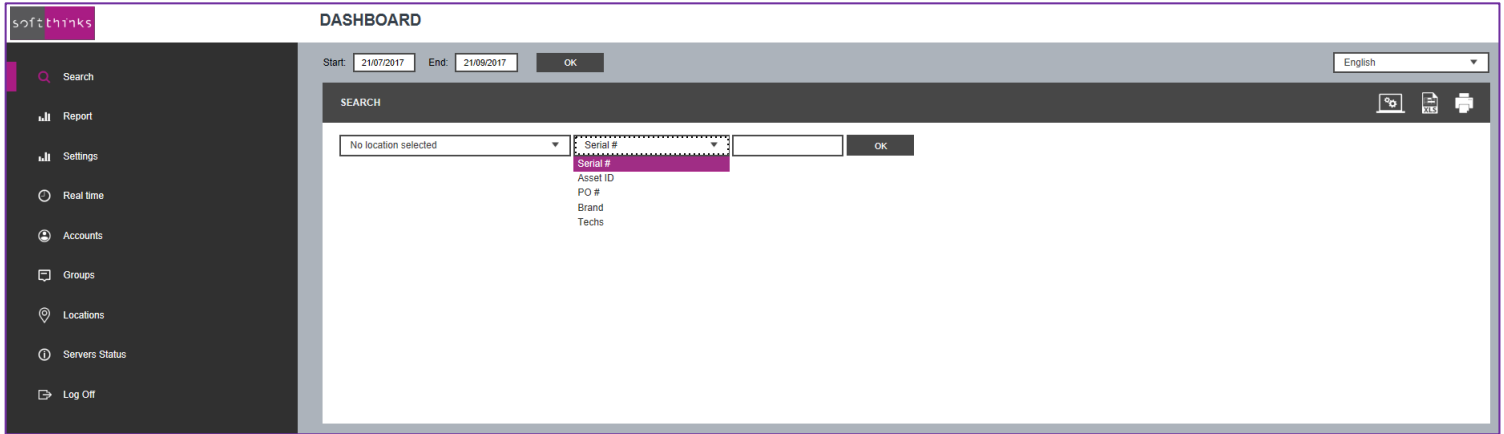
Serial	Brand	Model	Status	Date	Duration	Location
▲ 3475507202637	(3) Lenovo	Lenovo Y50-70	Pass	21/09/2017	17:36:42 17:36:53	00:00:11 SDS SERVEUR Romain
			Pass	21/09/2017	16:17:46 16:17:51	00:00:05 SDS SERVEUR Romain
			Pass	21/09/2017	16:15:21 16:15:31	00:00:10 SDS SERVEUR Romain
	Dell	Inspiron 3847 (0622)	Pass	21/09/2017	15:54:44 15:54:49	00:00:05 SDS SERVEUR Romain
▼ 3475507202637	(3) Lenovo	Lenovo Y50-70	Pass	21/09/2017	15:26:12 15:26:42	00:00:30 SDS SERVEUR Romain
▼ 8PTY55J	(3) Dell	Inspiron 570 (0)	Pass	21/09/2017	14:30:47 14:30:51	00:00:04 SDS SERVEUR Romain
▼ FQXW762	(2) Dell	Inspiron 3847 (0622)	Pass	21/09/2017	13:15:03 13:15:09	00:00:06 SDS SERVEUR Romain
▼ 8PTY55J	(7) Dell	Inspiron 570 (0)	Pass	21/09/2017	13:07:35 13:07:45	00:00:10 SDS SERVEUR Romain
▼ FQXW762	(3) Dell	Inspiron 3847 (0622)	Pass	20/09/2017	19:20:13 19:20:18	00:00:05 SDS SERVEUR Romain
▼ 8PTY55J	(4) Dell	Inspiron 570 (0)	Pass	20/09/2017	16:25:10 16:25:12	00:00:02 SDS SERVEUR Romain
5CD4210BLH	HP	HP Pavilion 15 Notebook PC (J2T78EA#ABF)	Pass	20/09/2017	16:16:53 16:19:04	00:00:11 SDS SERVEUR Romain
▼ 8PTY55J	(6) Dell	Inspiron 570 (0)	Pass	20/09/2017	16:06:28 16:08:31	00:00:03 SDS SERVEUR Romain
FQXW762	Dell	Inspiron 3847 (0622)	Pass	20/09/2017	14:16:03 14:16:11	00:00:08 SDS SERVEUR Romain
▼ 5CD4210BLH	(2) HP	HP Pavilion 15 Notebook PC (J2T78EA#ABF)	Pass	20/09/2017	14:10:51 14:10:56	00:00:07 SDS SERVEUR Romain
▼ FQXW762	(7) Dell	Inspiron 3847 (0622)	Pass	20/09/2017	13:51:07 13:51:10	00:00:03 SDS SERVEUR Romain
▼ 3QTYH5J	(14) Dell	Inspiron 660 (Inspiron 660)	Pass	20/09/2017	11:55:56 11:56:14	00:00:18 SDS SERVEUR Romain
▼ 3B0M022	(2) Alienware	Alienware X51 R2 (05D7)	Pass	20/09/2017	11:42:02 11:42:37	00:00:35 SDS SERVEUR Romain
▼ 3475507202637	(4) Lenovo	Lenovo Y50-70	Pass	19/09/2017	19:34:57 19:35:08	00:00:11 SDS SERVEUR Romain

If several actions have been made a device you can see them by clicking on the icon ▼ as show in the screenshot above.

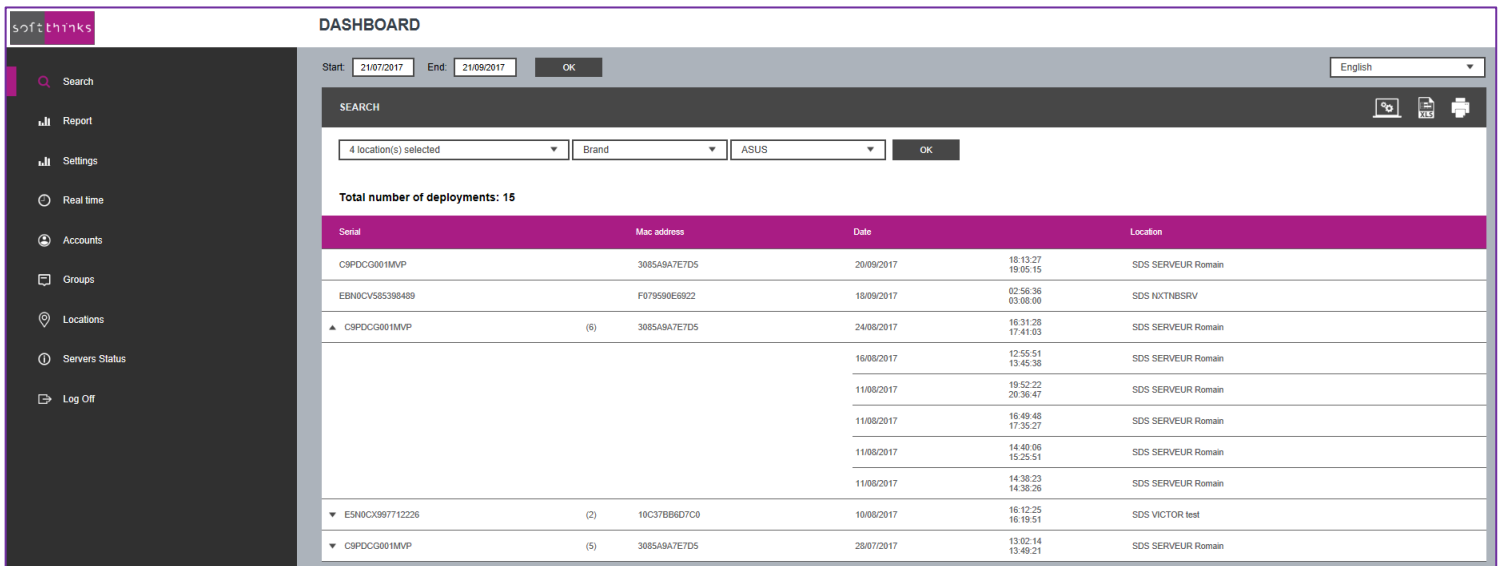
In "Data" view you can notice 2 extra icons in the upper right <sup>7</sup> which allow you to export to an Excel spreadsheet the data from the current module selected (📄) or from all modules respectively (📄). You can customize the information you want to export by clicking on the Module Export Settings icon ????????????

# Search

If you are searching for specific date by date, locations, serial number, Asset ID, PO #, Brand or any other field, click on « Search » tab in the left menu:



Here below the result if you search for ASUS PCs which have been processed:





If you click on one of the item you will get all the details and all the operations made on this device:

The screenshot shows the 'DASHBOARD' interface with a search filter for '21/07/2017' to '21/09/2017'. The search results display the following information:

**Brand:** ASUS  
**Model:** CM6330 CM6630 CM6730 CM6830 M11AA-8 (SKU)  
**SN:** C9PDCG001MVP  
**Mac address:** 3085A9A7E7D5  
**Start:** 24/08/2017 16:31:28  
**End:** 24/08/2017 17:41:03

**INVENTORY**

**CPU Model:** Intel(R) Core(TM) i5-3330 CPU @ 3.00GHz  
**Motherboard:** ASUSTek COMPUTER INC. - CM6330\_CM6630\_CM6730\_CM6830\_M11AA - Rev.x.0x  
**Bios Version:** 0904 - 01/08/2014  
**Memory:** 8GB  
 BANK 0: 4096DDR3(1600)  
 BANK 2: 4096DDR3(1600)  
**Network Adapter:** 1000 Mbps - Realtek PCIe GBE Family Controller, V-9.1  
**CD/DVD/Blu-ray Device:** ATAPI BD E DH12E3SH.MAA3  
**Fixed Disk:** ST31000524AS (931.51 GB)  
**Video Adapter:** (1) - GF119 [GeForce GT 620 OEM]  
**Audio Adapter:** GF119 HDMI Audio Controller+6 Series/C200 Series Chipset Family High Definition Audio Controller

**HISTORY**


Module	Start/End Time	Result	Details
Menu (106)	24/08/2017 16:31:30 16:31:42		
Recovery Selection (111)	24/08/2017 16:32:07 16:32:10	OK	Clone!  recovery_solution Clone! recovery_language recovery_partition_pos recovery_partition_visibility
Summary (103)	24/08/2017 16:32:12 16:32:27		
Launcher (113)	24/08/2017 16:32:27 16:32:28	OK	

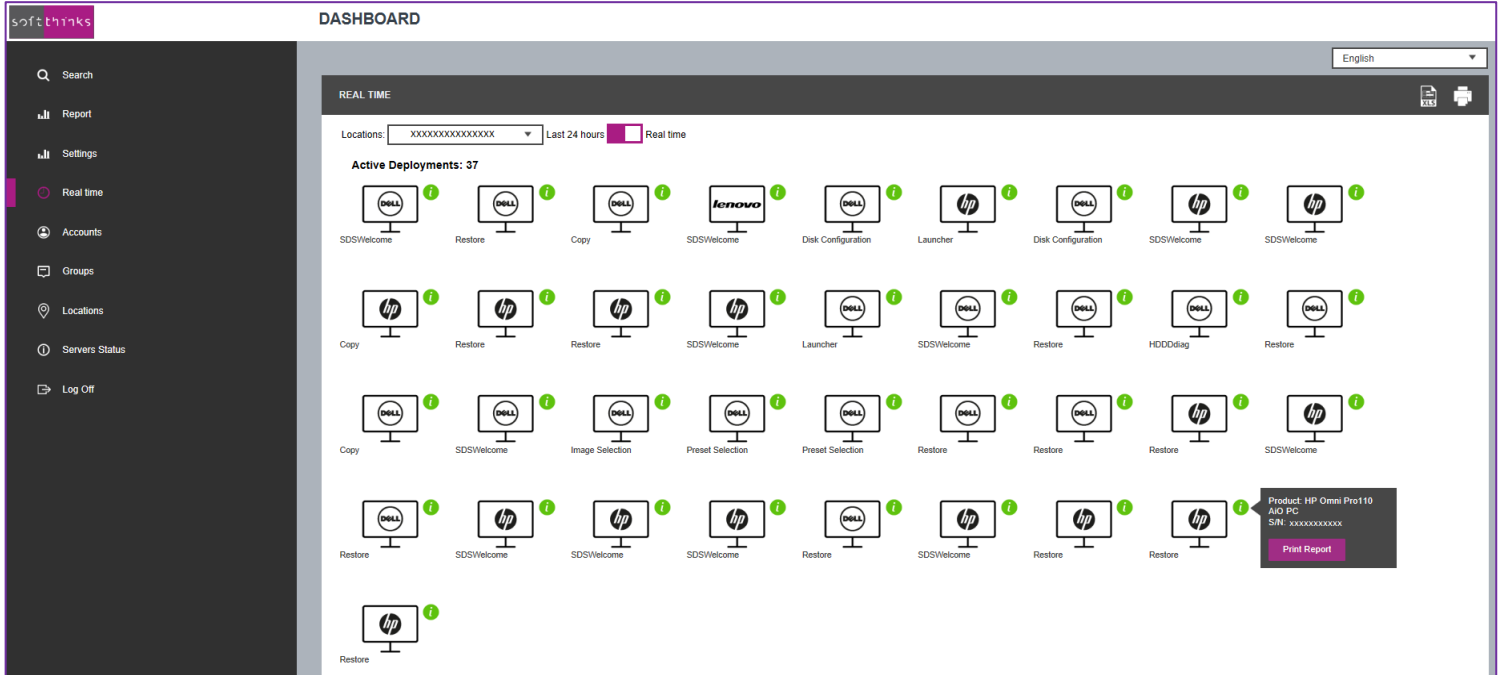
You can export or print a report thanks to the icons in the upper right.

## Settings

The "Settings" tab in the left menu offers you to customize the field labels to include in the SDS report.

# Real Time

Thanks to the “Real Time” tab, you can view the activity on your site(s) in real time or during the last 24h and have more details when moving your mouse over the  icon:



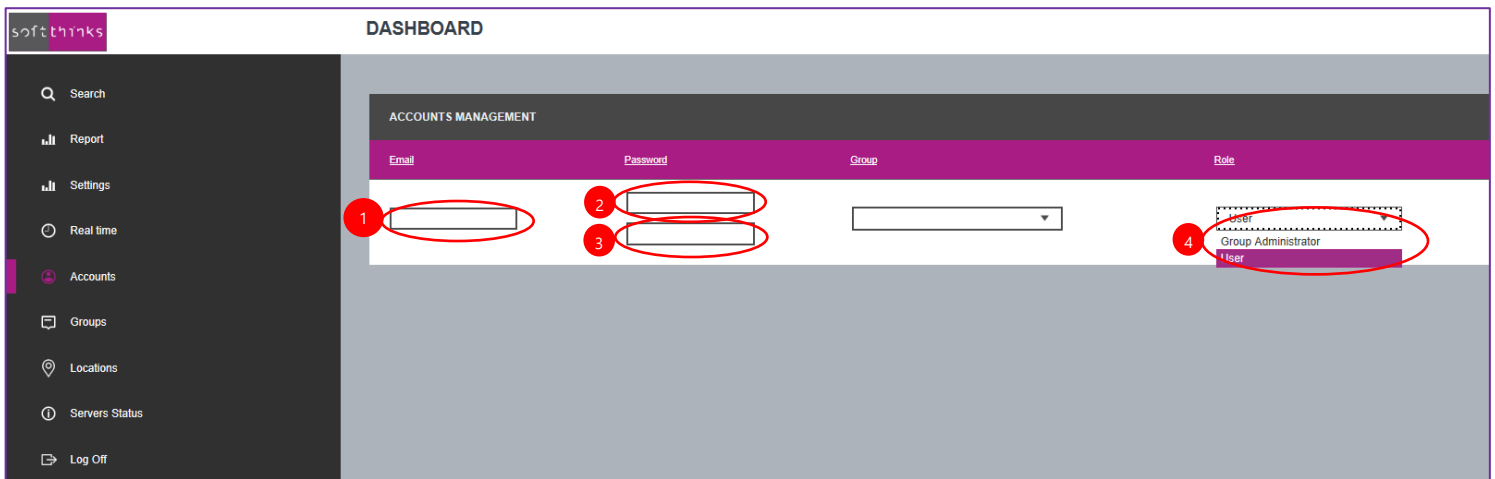
You can export or print a report thanks to the icons in the upper right.

# Accounts

There are 2 levels of account in the Dashboard:

- User: view the data of only 1 location
- Group administrator: view the data from all the locations of the group and can create accounts for users

The "Accounts" tab allows you to create, edit or delete accounts depending on your rights. To create an account, enter a valid email address <sup>1</sup>, a password <sup>2</sup> (to enter a 2<sup>nd</sup> time in the field <sup>3</sup>), select the group and choose if you want to create a user or a group administrator <sup>4</sup>:



You can edit an account by clicking on the pen icon or delete it with the '-' icon.

# Groups

This tab manages the groups but you may not see it depending on your rights.

# Locations

The « Locations » tab lists all the locations:

Label	Address	Port	Database Name	Login	Password	Type	Deactivation	Hosted	Action
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	No	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXX.XXX.XXX.XXX	XXXX	XXXXXXXXXXXXXXXXXXXXXXXXXXXX	XXXXXXXXXX	XXXXXXXXXX	SDS	Enabled	Yes	

Click on the icon in the upper right to create a new location. The floating window below will appear:

You can edit a location by clicking on the pen icon on the right or delete it with the icon.

You can also export or print a report thanks to the icons in the upper right.

# Servers Status

The « Servers Status» list the servers which are not connected for 2 days or more:

Label	Last report date	SDS expiration	MCE expiration	MCE Product Key
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	26/12/2016	270	Unknown 26/03/2017 180	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	29/06/2017	24	Unknown 10/01/2018 110	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	20/09/2016	367	Unknown 09/09/2018 260	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	11/04/2017	164	Unknown 16/03/2017 190	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	09/09/2016	378	Unknown 10/01/2017 255	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	14/09/2016	373	Unknown 02/09/2017 51	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	13/10/2016	344	Unknown 28/09/2017 6	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	20/09/2016	367	Unknown 02/09/2017 51	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXX	15/07/2016	434	Unknown 23/09/2016 364	XXXXX-XXXXX-XXXXX-XXXXX-XXXXX

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